



Republic of the Philippines
Province of Batangas
MUNICIPALITY OF SAN JUAN



OFFICE OF THE MUNICIPAL TOURISM

SUPPLEMENTAL GUIDELINES ON THE OPERATIONS OF HOTELS AND OTHER ACCOMMODATION ESTABLISHMENTS DURING MODIFIED GENERAL COMMUNITY QUARANTINE (MGCQ) IN THE MUNICIPALITY OF SAN JUAN, BATANGAS

GENERAL PROVISIONS

MODIFIED GENERAL COMMUNITY QUARANTINE (MGCQ) refers to the transition phase between GCQ and the New Normal, when the following temporary measures are relaxed and become less necessary: limiting movement and transportation, the regulation of operating industries, and the presence of uniformed personnel to enforce community quarantine protocols, still subject to regulations of the LGU concerned or in the Local Inter Agency Task Force.

Source: Omnibus Guidelines on the Implementation of Community Quarantine in the Philippines with Amendments as of June 3, 2020

Explanatory Notes:

The Omnibus Guidelines clearly stated that MGCQ is only a transition stage to the full operations of tourism establishments under the New Normal. When the area is no longer under any quarantine scenario (Section 6), then it is considered under the New Normal. In general, MGCQ restrictions include 50% operational capacity, social distancing, seating and venue capacity, and authority to operate, whether from the DOT, DTI or LGU.

1. Accommodation Establishments

Definition.

Refers to an establishment operating primarily for accommodation purposes including, but not limited to, hotels, resorts, apartment hotels, tourist inns, motels, pension houses, private homes used for homestay, ecolodges, serviced apartments, condotels, and bed and breakfast facilities.

(As amended by Paragraph A (1) of IATF Resolution No.43, June 03, 2020)

Explanatory Notes:

The definition includes private homes in San Juan, Batangas located along the coastline or inside villages and residential areas where rooms are leased to guests for short term stay, whether regular or occasional and payment is given to the owner for use of the room and facilities. The guests pay for accommodation or overnight stay.

AirBnB is a global online reservation hosting business by private home owners and property owners with space for accommodations and exclusive amenities such as pool, hot tub, garden or other outdoor space for paying guests only. AirBnB hosts short term or long stay depending on online reservations. The AirBnB hosts or property managers are under contract with their online international administrators charging fees which are pre-paid. The hosting is not generally regulated by local governments but is included in the definition of accommodation establishments. There is a need to register for operation by the Local Government and monitor for implementation of DOT Administrative Order No. 2020-002 and DOT Memorandum Circular 2020-002.

Bed and Breakfast facilities cover all properties which open their homes and resorts for accommodation and free breakfast to guests with a fee or payment. Generally, these facilities accept online bookings, call in reservations or walk-ins.

2. Operations of Hotels and Accommodation Establishments

- ❖ Accommodation establishments may undertake normal operations under MGCQ and may accommodate bookings of all guests, whether for work or leisure; provided that operations shall be at 50% Operational Capacity only. (Section 22, Chapter 6 of DOT AO No. 2020-002)
- ❖ Provided that accommodation establishments may operate only upon the issuance of a Certificate of Authority to Operate by the Department of Tourism (DOT);
- ❖ Ancillary establishments within the premises, such as restaurants, cafes, bars, gyms, spas, and the like, shall be allowed to operate at 50% Operational Capacity only; (Section 23, Chapter 6, DOT AO 2020-002)
- ❖ Accommodation establishments under MGCQ zones shall retain a skeleton workforce which may or may not comprise of in-house staff. (Section 24, Chapter 6, DOT AO 2020-002)
- ❖ In its operations, accommodation establishments under MGCQ shall ensure compliance with issuance and guidelines on Minimum Public Health Standards. (Section 25, Chapter 6, DOT AO 2020-002)
- ❖ Any person below twenty-one (21) years old, those who are sixty (60) years old and above, those with immunodeficiency, comorbidity, or other health risks, and pregnant women shall be required to remain in their residences at all times; *(As amended by Paragraph A (4)B of IATF Resolution No. 43, June 03, 2020)*
- ❖ Accommodation establishments' employees will undergo the Rapid Diagnostic Test for Covid 19 to be shouldered by the employer to gain confidence and trust of tourists.
 - a. Employees' body temperature will be check upon entrance and exit of the establishments.
 - b. Employees must also accomplish the health declaration form every shift.
- ❖ All guests are encouraged to have reservations or pre-booked before they arrive in San Juan, Batangas including Local Residents with all the names of the guests listed on the form, address of residence and

contact details for ease of contract tracing in future needs. Walk-ins are not encourage. (Uniformed Personnel will assists in Monitoring upon entrance)

- ❖ Ecological fee ticket must be included in guests' total billing to avoid contacts.
- ❖ Referral Form to be checked upon entry of tourist in the Municipal Tourism Area, as well as Ecological Fee ticket.
- ❖ Orientation to guests must be done by the establishments upon entrance.
- ❖ Upon check out, establishments must require the guests to comply with temperature and symptoms check.
- ❖ In cases where there are guests who are suspected with symptoms of Covid-19, resorts will inform BHERT at once and will apply necessary protocols and procedures.
- ❖ The interzonal movement of persons between areas placed under GCQ and MGCQ for any purpose other than leisure shall be permitted. *Source: Omnibus Guidelines on the Implementation of Community Quarantine in the Philippines with Amendments as of June 25, 2020*

3. Tourism Establishments without Accommodations

- ❖ To institutionalize the present health and safety protocols, establishments without accommodations shall register with the Provincial Tourism and Cultural Affairs Office (PTCAO) and after compliance with the requirements under the Provincial Tourism Code of 2018, the latter shall issue an Endorsement Letter to the LGU concerned. The Endorsement Letter shall be part of the requirements for the issuance of a Certificate of Authority to operate by the LGU.

4. Guests/ Tourists

- ❖ All tourists, pre-booked are required to enter the Municipal Tourism Reception Area, also assisted by the Municipal Health Office to accomplish the following protocol:
 - a. Must present a copy of their reservation, together with valid IDs.
 - b. Must accomplish the Health Declaration Form
 - c. Body temperature will be checked
 - d. Pay tourism Ecological Fee
 - e. Receive a Referral Form to be given to the resort

If any of these requirements is not met, tourists will not be allowed to push through.

- ❖ All tourists are required to observe physical distancing throughout their stay.
- ❖ All tourists must comply with the additional rules and regulations that may be imposed by the establishments in line with the MGCQ Guidelines.

5. Local Government Unit/Municipal Tourism Office

❖ **Municipal Joint Inspection Team composed of PNP, BFP, BPLO, MENRO, RHU, ENGINEERING, MPDC, MDRRMO will be responsible in monitoring the accommodation establishments** that are operating and those without Certificate of Authority to Operate.

The accreditation of accommodation establishments found to be non-compliant or in violation of the provisions will be automatically be suspended.

- ❖ Municipal Tourism Office counter monitor and report to Department of Tourism the resorts / establishments that can comply with the guidelines and can operate; to issue Certificate of Compliance.
- ❖ Report requirement for accommodation establishments with checked-in guests, while complying with the Republic Act No. 10173 or Data Privacy Act.
- ❖ Release information on social media the list of resorts / establishments certified by DOT for promotion and marketing.
- ❖ Advertise / Promote San Juan tourism to regain tourists' confidence and trust.

6. Other Activities

- ❖ Mass gatherings, such as but not limited to, movie screenings, concerts, sports events, and other entertainment activities, religious services and work conferences shall be allowed to provided that participants shall be limited to fifty-percent (50%) of the seating or venue capacity. (Revised Omnibus Guidelines as of June 3, 2020).
- ❖ Indoor and outdoor non-contact sports and other forms of exercise such as but not limited to walking, jogging, running, biking, golf, swimming, tennis, badminton, equestrian, range shooting and skateboarding are allowed. Provided that the minimum public health standards wearing mask and the maintenance of social distancing protocols, and no sharing of equipment where applicable, are observed. For this purpose, the prohibition in Section 5(3) does not apply.

Section 5(3) Any persons below twenty-one (21) years old, those who are sixty (60) years old and above, those with immunodeficiency, comorbidity or other health risks, and pregnant women shall be required to remain in their residences at all times.

Explanatory Notes

Outdoor and non-contact sports may also include hiking and mountain climbing. Hiking is a long-distance walk along a specific trail, most commonly across villages and town and around lakeshore towns. Some hikes can be challenging and last for days including camping, but others can be a long day walk at a steady pace. Mountain climbing, on the other hand, is a challenging sport in which people climb steep rocky slopes to reach the top.

This category may also include outdoor water sports activities, whether surface or under water, such as sailing, kayaking, scuba diving and snorkeling, fishing, surfing, windsurfing, white water rafting, jet skiing and parasailing, stand up paddle boarding and wakeboarding and the like.

7. Effectivity

This Tourism Guidelines are for internal use by Hotel/Resorts and other Accommodation Establishments in San Juan, Batangas and shall take effect immediately.

For guidance and compliance.

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